



High 5 Pet Care Client Information



First: _____ Last: _____

First: _____ Last: _____

Address: _____ Apt: _____ Building #: _____

Gate Code: _____ Man Door Code: _____ Work Phone: _____

Cell Phone: _____ Other: _____

E-mail: _____

Referred by: _____

Contact Preference/While Away: Cell Text E-mail Work Phone

Client Permission: Allow pet's photos to be posted on High 5 Pet Care social media sites (Instagram, Facebook, Twitter, etc.)? Yes No

In case of emergency, contact:

First: _____ Last: _____

Cell Phone: _____ Other: _____

KEY'S RECEIVED AND TESTED

See MEET & GREET POLICY* to avoid fee's.

KEY RETURN:

- Secured by High 5 for future visits (Most Popular)
- In-person to your home \$10 fee
- Left On Final Visit
- Returned By Mail
- Other _____
- Garage Door Opener*

Where can we reach you in case of a emergency while traveling? (Hotel, etc.)

*If garage door is being used for entry, a key to the home must also be given to the pet sitter, or must be left securely outside of the home to avoid any locksmith charges, in case of a power outage.



PSI Certified Professional Pet Sitter



Pet Care Information

<input type="radio"/> Dog	<input type="radio"/> Cat	Pets Name: _____	Breed: _____	Temperament: _____	<input type="checkbox"/> Female	<input type="checkbox"/> Male
<input type="radio"/> Dog	<input type="radio"/> Cat	Pets Name: _____	Breed: _____	Temperament: _____	<input type="checkbox"/> Female	<input type="checkbox"/> Male
<input type="radio"/> Dog	<input type="radio"/> Cat	Pets Name: _____	Breed: _____	Temperament: _____	<input type="checkbox"/> Female	<input type="checkbox"/> Male
		_____ Pets Name:	Breed: _____	Temperament: _____	<input type="checkbox"/> Female	<input type="checkbox"/> Male
		_____ Pets Name:	Breed: _____	Temperament: _____	<input type="checkbox"/> Female	<input type="checkbox"/> Male

Medications / Restrictions: _____

Vet preference: _____

Pet health insurance? Yes No Provider: _____

Special commands recognized: _____

Is the cat declawed? Front & Rear Front Only

Are you aware of any reason we should approach any of your pets with caution?

Does your pet have any contagious illness or physical condition? Yes No

How do pets react to your absence from home? _____

Tap Water: <input type="checkbox"/> Yes <input type="checkbox"/> No Info: _____	Food: <input type="checkbox"/> Dry <input type="checkbox"/> Wet <input type="checkbox"/> Morn. <input type="checkbox"/> Eve. Free Feeding: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Aft. <input type="checkbox"/> Late
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FOOD:

Walks: Yes No **Keep Away From:** Dogs Animals Kids

Litter Box Location:
1. _____
2. _____
3. _____

Litter Disposal Area:

Service Dates:
_____ THRU _____

Visits Per Day:
 Morn. Aft. Eve. Late

VISIT LENGTH:
15 mins. 30 mins. 60 mins.
20 mins. 45 mins. Overnight

Mail: Yes No **Box#:** _____

Garbage Pick Up Days:
M T W T F S Sun

Water Plants: Yes No

ADDITIONAL INSTRUCTIONS:



High 5 Pet Care Terms & Conditions



The parties herein agree as follows:

Please be advised prior to leaving town that no service is guaranteed until confirmed via the terms below

1. This contract will take effect upon signature by both Client and Pet Sitter and will remain in effect until terminated by either party. Bookings are to be scheduled through Time to Pet online software. Client may make telephone reservations for additional service at any time during the term of this contract, subject to Pet Sitter availability. All scheduled visits will be governed by all the terms of this contract. We appreciate as much advance notice as possible, but will make every effort to accommodate all requests. In the event of early return home, Client must notify Pet Sitter promptly to avoid being charged for unnecessary visit(s).
2. The fee per visit is determined by service requested online through Time to Pet portal or via text.
3. All pets are to be currently vaccinated.
4. Any scheduled services canceled within 24 hours of service date will result in a \$10 cancellation fee.
5. An additional \$5 fee is applied to all services performed on major holidays including but not limited to Labor Day, Thanksgiving, Christmas Eve, Christmas Day, New Years Eve, New Years Day, Easter Sunday, Memorial Day and Independence Day. This will also include some additional weekend dates that will be announced via email at the beginning of each calendar year.
6. Pet Sitter is authorized to perform care and services as outlined on this contract. Both Pet Sitter and Client recognize that the welfare of the animal is the highest priority. If in Pet Sitter's judgment additional services become necessary during the service period to properly care for the animal, Pet Sitter will first make reasonable attempts to contact Client. If Client cannot be contacted for whatever reason, Pet Sitter is authorized to undertake such additional steps as may in the reasonable judgment of the Pet Sitter be necessary or appropriate for the health and welfare of the animal, including but not limited to (a) additional visits by Pet Sitter to provide care for the animal; (b) consultation with Client's Veterinarian listed above, or with an emergency veterinary care provider should Client's Veterinarian be unavailable; (c) authorizing care and treatment as recommended by Client's Veterinarian or an emergency veterinary care provider (excluding euthanasia) up to a maximum cost of \$_____ ; and (d) such other steps as may in the reasonable judgment of Pet Sitter be necessary or appropriate for the health and welfare of the animal. Client agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Pet Sitter harmless from all liabilities related to transportation, treatment and expense. Client agrees to reimburse Pet Sitter/Company for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.

*** (6.) is recommended, but not required ***

7. Client acknowledges that by signing below, he/she is providing written approval for the provision of services by High 5 Pet Care, LLC during any service period scheduled by Client through Time to Pet and accepted by Pet Sitter. Upon such scheduling and acceptance, Pet Sitter/Company will be authorized to enter Client premises and perform services without additional signed contracts or written authorization. I have reviewed this Service Contract in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.

MEET & GREET POLICY*

***The first meet is always FREE.**

*A scheduled service cost will be required for additional meetings. Example: Second meet for protective/aggressive dog or the addition of a new pet, new home etc. Service cost will be determined by length of time needed.

Client Signature

Date

Owner/Operator

Marc Colucci

